MRC Holland Support

How can I renew my Coffalyser.Net license?

This article was retrieved from support.mrcholland.com on Wednesday, 24th April 2024.

Note

This article is about Coffalyser.Net for conventional MLPA data analysis. For information about Coffalyser digitalMLPA for digitalMLPA data analysis, see [this article](#).

The current version of Coffalyser.Net is v.240129.1959 (released in March 2024). It is still possible to retrieve a license for Coffalyser.Net v.220513.1739 (released in 2022), although licenses for this version will no longer be extended. A license can be renewed following one of the procedures below.

Procedures

General procedure for license renewal

This procedure requires an internet connection and network permissions for Coffalyser.Net to connect to MRC Holland's servers to renew your license.

1. Start Coffalyser.Net.
2. In the Coffalyser.Net Server Selection dialog, right-click on the server and select License. If Coffalyser.Net starts with the Login dialog instead, bring up the server selection dialog by clicking on the select button next to the server address.
3. Click on the Download button (next to your license key).
4. Click on the Always button to connect with our server.
5. Click on the OK button.
6. Click on the Install License button.

   Your license should now be renewed. You can log in with your account credentials as usual.

Procedure for manual license renewal

This procedure is useful if the computer running Coffalyser.Net does not have an internet connection, or if access to our servers is blocked by your local network configuration.

1. [Sign in](#) to your MRC Holland account on our website.

2. Click on Software in the account menu and select Coffalyser.Net, or follow [this direct link](#).
3. Click on Coffalyser.Net – license file to download your license.
4. Start Coffalyser.Net.
5. In the Coffalyser.Net Server Selection dialog, right-click on the server and select License. If Coffalyser.Net starts with the Login dialog instead, bring up the server selection dialog by clicking on the select button next to the server address.
6. Click on the Import From File button (in the bottom-left corner).
7. Select the downloaded Coffalyser.license file and click Open, followed by OK.
8. Click on the Install License button.

Your license should now be renewed. You can log in with your account credentials as usual.

Procedure for versions older than v.220513.1739

License renewal is not possible for older versions of Coffalyser.Net. To continue using Coffalyser.Net, you will need to update to the latest version. More information about updating can be found in [this article](#).

Background

Licenses for Coffalyser.Net expire periodically. One of the reasons for this is that we are continuously improving the software, and want to ensure that older versions of Coffalyser.Net are no longer used. Coffalyser.Net is free and will remain free in the future. [Read more about our licensing system](#).

Tags
Coffalyser.Net

Related Pages

- [Why do Coffalyser.Net and Coffalyser digitalMLPA require a license?](#)
- [Can Coffalyser.Net be installed and used without internet connection?](#)
- [How can I update Coffalyser.Net to the latest available version?](#)

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